

MARSHALL COUNTY 911 BOARD

909 S 2ND ST. MARSHALLTOWN, IA 50158, PH: 754-5725, FX: (641-752-1211)

PUBLIC MEETING NOTICE MARSHALL COUNTY 911 SERVICE BOARD

Location of Meeting: Marshall County Sheriff's Office
2369 Jessup Ave Marshalltown, IA Meeting Room ~ 3rd Floor

Thursday, December 12, 2024 5:30 PM

Notice to the public -The executive committee of the Joint 911 Service Board welcomes comments from the public during discussion. You are requested to state your name for the record and limit the time used to present your remarks in order that others may be given the opportunity to speak. The normal process on any agenda item is for the Chairperson to read the item from the agenda, input is received from the audience, the service board is given the opportunity to comment on the issue or respond to the audience concerns, a motion is placed on the floor and the vote is taken.

Agenda - Call Meeting to Order

Discussion and Possible Action

1. Approval of December 2024 Agenda
2. Approval of November 2024 Meeting Minutes
3. Approval of November 2024 Bills
4. MediaWorks Recording System
5. E911 Surcharge Budget / Updates / 26 FY
6. Chair, Vice-Chair 2025 – Nominations & Vote

Unfinished / Old Business

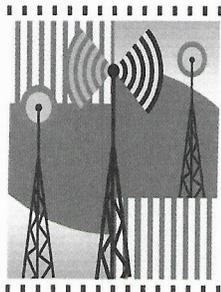
New Business

Public Comments

Public Forum: This time is set aside for comments from the public on topics other than those listed on the agenda.

Adjournment: There being no further business to come before the Service Board, the meeting is adjourned.

Next Meeting: Thursday, January 2, 2025



RHONDA BRAUDIS, 911 COMMUNICATIONS DIRECTOR PH (641) 754-4750

BOARD MEMBERS

STEVE SALASEK (BOS), JOEL PHILLIPS, VICE CHAIR (MCSO), SAM BRYANT (ST. ANTHONY), EVAN FOLK (LAUREL), JOEL GREER (MARSHALLTOWN), KIM ELDER (EMA), PATRICK HEMMING (ALBION), CYNTHIA MANSAGER, CHAIR (MELBOURNE), DYNETTE MOSHER (LISCOMB), CRAIG PFANTZ (STATE CENTER), LES MEYERS (GILMAN), JODI ABRAHAMS (LEGRAND), DALE THOMPSON (FERGUSON), CYRIL THILL (RHODES), MARIE THOMS (MARION TOWNSHIP), MADELEINE WELTON (HAVERHILL), CHAD AFFELDT (CLEMONS)

Marshall County 911 Board Meeting Minutes

November 14th 2024 – Location Marshall County Sheriff's Office

Board Members in Attendance: Evan Folk, Kim Elder, Madeleine Welton, Marie Thoms, Dale Thompson, Cynthia Mansager, Joel Phillips, Carol Webb, Wendy Eldridge **Guests:** Glenda Thompson, Zac Mann, Tiffany Eibs, Caitlan Reineke, Julie Mann, Arlis Mann, John Lauer, Jon Thomas, Brad Pfantz, Phil Summers

Roll Call: Ferguson, Melbourne, Sheriff's Office, Laurel, Haverhill, Marion Township, EMA

Call meeting to order: Meeting called to order at 5:32pm

Discussion and Possible Action

1. **Approval of November 2024 Agenda**
 - i. Motion to approve by Elder, seconded by Thompson. All ayes. Motion carries.
2. **Approval of July 2024 Meeting Minutes**
 - i. Motion to approve by Elder, seconded by Phillips. All ayes. Motion carries.
3. **Approval of July 2024 Bills**
 - i. Braudis discussed July bills. No questions or discussion. Motion to approve Folk, seconded by Thoms. Roll call taken. All ayes. Motion carries.
4. **Approval of August 2024 Bills**
 - i. Braudis discussed August bills. No questions or discussion. Motion to approve by Thompson, seconded by Welton. Roll call taken. All ayes. Motion carries.
5. **Approval of September 2024 Bills**
 - i. Braudis discussed September bills. No questions or discussion. Motion to approve by Folk, seconded by Phillips. Roll call taken. All ayes. Motion carries.
6. **Approval of October 2024 Bills**
 - i. Braudis discussed October bills, one of which was sending staff to the state APCO/NENA conference. Phillips asked how many staff attended. Braudis advised 4 each day. No other questions or discussion. Motion to approve by Welton, seconded by Folk. Roll call taken. All ayes. Motion carries.
7. **Surcharge Discussion / Future / FCC Discussions**
 - i. Braudis explained the surcharge potential changes from \$1 to \$1.20 with wireline being moved to state, previously that came into each PSAP. It is projected that we will come out slightly ahead, but that could change. Braudis also explained that there has been some discussion about a handful of agencies that show a surplus their surcharge accounts, she has made it clear that our surplus is for very specific things. When the commission took over there was approx. \$61 in the surcharge account and now it has approx. \$1.4 million. That money has been set aside for new CAD software in the future as well as other issues that may be incurred. Folk questioned if there was a legislative person working for PSAPS to lobby for the correct amount of funds and how is the number found? Braudis advised that there is. There will be more discussion coming, it ultimately depends on what Governors' office decides. Currently PSAPs are trying to work together to figure out what the best option is.
8. **Telco – FCC Discussions/Path**
 - i. Braudis provided the board with a 66 page document to their email prior to the meeting. The FCC made a final ruling unless there is a pre-existing arrangement between the telco and 911 center it has been ruled it a "cost of doing business". We have no contracts. There are 2 Telcos currently still sending bills, one is from LUMEN (Century Link). That account was closed approx. 2 years ago, last year they created another account without the agencies' authorization and started billing again. Braudis stated that there is no cost arrangements nor any agreement that was signed. Braudis is working on documentation that will be sent for notification that we will not be paying and request that the account be closed immediately after review and sign off from the county attorney. The 2nd account is with Heart of Iowa. The original bill was renegotiated and then that number was changed again before the state labeled it as a "cost of doing business". Braudis asked for direction from the board on how to proceed. She presented 2 options; to pay currently bill and nothing more in the future or to pay nothing at all. As of right the bill shows \$4,101.60 still owed. Welton commented she would be ok paying what we owe and then being done. Folk expressed that it should not be paid because it shouldn't have been happening all along. Braudis advised that there has never been any signed contractual agreement. Mansager pointed out that other telco's (PartnerComm & Minerva Valley) were not paid and they did not send another bill and that Heart of Iowa should be handled the same way. Braudis advised that CA Gaffney will review everything before anything

is submitted. Braudis' recommendation is not to pay either bill. Motion to not pay by Welton, 2nd by Folk. All ayes. Unanimous to not pay.

9. Sagoma US/Audits

- i. Braudis explained that a payment has been received and when she contacted them inquiring about it they explained that when the company changed hands they found the error. Braudis has requested an audit from them.

10. Budget/Updates/26 FY

- i. Braudis explained that there will be no drastic changes to the budget with the exception of less surcharge money coming in. A copy will be sent out prior to the next meeting for review.

11. 2025 Calendar

- i. Braudis asked to continue with the 5 meetings per year in 2025 and provided a calendar of dates. Motion to approve by Thompson, seconded by Folk. All ayes. Motion carries.

12. Unfinished / Old Business

- i. No unfinished/old business.

13. New Business

- i. No new business.

14. Public Comments

- i. Phil Summers from Gilman Fire Department asked how his agency can start getting reports from the comm center again. Braudis explained that originally reports were only supposed to include times, but it was recently observed that reports have also included additional information that is confidential. Due to this issue responders will need to call the comm center for times now going forward. Dispatchers will only provide call times and no other information will be provided. If responders need any other additional information they will need to contact Unity Point or law enforcement for that. Elder asked if UPH could relay patient info to first responders as they are both medical agencies and suggested it be discussed at the next fire and EMS meeting.

Adjournment: Motion to adjourn by Folk, seconded by Phillips. All ayes. Motion carries. Meeting adjourned at 6:20pm.